**FRIENDS-INTERNATIONAL MISSION**

**Values:** Friends-International is committed to the values set forth in the International Convention on the Rights of the Child, and as such:

- All projects are child-centred and child-focused;
- All decisions are taken for the best interest of the children and youth;
- Work is carried out with and for marginalized urban children and youth in full respect of their gender, religion, ethnicity, nationality, origin, health, legal, political and social backgrounds;
- Services are designed so as to feed a virtuous development cycle and break the vicious poverty cycle;
- All projects build sustainable futures for the children, youth, families, communities and societies;
- Children/youth, teams and the organization are effectively protected from abuse;
- All services are designed in the spirit of cooperation and to avoid duplications and will not replace or go against Government policies and services;
- All actions are positive in nature: Friends-International strives to break the stereotypic images of victimized children and “pity charity” and instead promote images of empowerment, hope, and transformation;
- Networks developed for specific programs retain transparency, integrity and accountability.

**Strategy**

Friends-International is a social enterprise that works with and for marginalized urban children and youth and their families to build their futures by:

- **protecting urban children and youth from all forms of abuse within the scope of the International Convention of the Rights of the Child;**
- **preventing urban children and youth from engaging in risky behavior and/or dangerous situations that compromise their futures;**
- **reintegrating marginalized urban children and youth so they become actively involved in the development of their society;**
- **improving the way organizations work by promoting innovative and effective approaches with the active participation of the children and youth;**
- **influencing all tiers of society to provide supportive environments and adopt positive behavior changes.**

Since 1994, Friends-International develops creative, innovative and holistic programs, building networks, supporting youth-led projects and establishing solid protection and support services within organizations, communities and all tiers of society while aiming to become self-sustainable.

**THE FRIENDS-INTERNATIONAL PROGRAMS**

Friends-International (FI) is a social enterprise built around 3 main programs addressing the various factors affecting marginalized children / youth and their caretakers:

- **ChildSafe Alliance:** We work together with other NGOs and Government partners to coordinate initiatives, improve the quality of our services to marginalized children and youth, and replicate successful projects and models in order to improve our overall impact.

- **ChildSafe Movement:** Together with concerned individuals and strategic partners, we build a global Movement that protects children from all forms of abuse through behavior change leading to direct initiatives by all actors in society.
In addition, the following teams provide support to the above programs:

- **Friends Social Businesses**: We build social businesses that aim at the highest social profit for the sustainable development of individuals, families, communities and society, while ensuring the sustainability of Friends-International and our Partners.

- **Monitoring, Evaluation & Research**: We provide technical information and support to all teams, including partners, to improve and develop services to marginalized children and youth.

- **Communications**: Through internal and external communications, we build a community of supporters within the countries we work in, on a wider international scene and between young people around the world.

- **Administration/Finance**: We build a strong, transparent and efficient administrative and financial system that supports the good implementation of all our programs.

- **Human Resources**: We develop a highly qualified team able to provide best services in good working conditions in line with international standards and national laws.

- **Grants / Partnerships**: We ensure that all Programs are sufficiently funded to allow all services to run smoothly.

**THE FRIENDS-INTERNATIONAL PRIORITIES**

Friends-International strives to reinforce its work as a social enterprise, focusing on our four main priorities:

1. **Social Returns/impact**: To reach the highest social return and impact

2. **Quality**: To provide the best quality services to our clients

3. **Replicability**: To replicate successful models in line with local realities

4. **Sustainability**: To ensure the sustainability of our programs

To establish best practice projects and provide the highest standards of services to marginalized urban children and youth, their families and their communities and provide effective working models for strategic partners.

Current Friends Programs are:

- **Cambodia**: Friends Phnom Penh (Phnom Penh / Chorn Chao), Kalyan Mith (Siem Reap), Mith Samlanh (Phnom Penh) (NB. Localized Program)
- **Indonesia**: Teman Baik (Jakarta) (NB. Localized Program)
- **Lao PDR**: Peuan Mit (Vientiane / Luang Prabang)
- **Thailand**: Peuan Peuan (Bangkok / Aranyaprathet)
WOW!
39,478
TOTAL BENEFICIARIES FROM THE FRIENDS PROGRAMS 2016!!!

Number of Individuals Reached Per Country in %
All Programs suffered from a serious cash flow issue and the ensuing financial difficulties towards the middle of the year. As a consequence:

- some projects had to be scaled down or shut down
- teams were restructured with some staff reductions

Despite this situation, the overall number of beneficiaries reached and social impact continued to increase.
Employment

The Futures Office project was solidly established and expanded:
In response to the long-term need faced by marginalized youth and caregivers, Friends-International in Cambodia in partnership with M'Lop Tapang, launched a specialized employment offices named “Futures” in 2016. Futures Offices are a comprehensive hub for employment support, targeting youth and adults across socio-economic levels.

Futures services include:
• Career counseling: Futures specialized staff is available to guide youth and caretakers in making decisions for their education and their career and to provide educational and professional options.
• Soft skills training: created in response to employers’ high demand for soft skills, the job readiness trainings (job interview, workplace behavior, personal development, etc.) improve employees’ employability and job retention.
• Job placement: Futures staff support clients in finding a job based on the client’s needs, interests and skills. Futures offices have developed privileged relationships with over 400 international and local companies to facilitate placement and ensure secure and dignified placements.
• Self-employment: clients interested in setting up or expanding a micro-enterprise can participate in a short technical training on entrepreneurship. A Futures staff is dedicated to each client to support the entire process of setting up and running the business.
• Library: visitors have access to computers to work on their CV and/or cover letter with the support of a Futures staff. Clients can also access internet to conduct independent job search.
• Referral to social support: clients facing psycho social barriers in obtaining stable work are referred to a wide range of organizations and services that provide holistic psycho-social services.
• Referral to professional trainings: Futures provide support in finding apprenticeships, internships and vocational training programs with organizations, civil society and private companies.
• Mith Samlanh: Futures was opened within the Training Center for students and outside youth and caretakers, one office continued to operate in the Borei Kella community, and a new Futures on The Move is being designed to reach more youth in smaller, scattered communities.
• Kalyan Mith (Siem Reap): Phka Kravan vocational training beauty salon was relocated, refurbished and re-opened, Motorcycle training garage was relocated and re-opened, The first vocational training restaurant for caretakers (Let’s Eat / Nyam Nyam) was opened

Vocational Training: relocation/opening of (new) vocational trainings
• Mith Samlanh (Phnom Penh): a series of upgrades and new initiatives took place:
  • Mobile electricity business was developed,
  • NailBar vocational training was opened in CC2 prison (for women)
  • Job readiness training was initiated in CC2 and Kandal prisons
• Kalyan Mith (Siem Reap):
  • Phka Kravan vocational training beauty salon was relocated, refurbished and re-opened
  • Motorcycle training garage was relocated and re-opened
  • The first vocational training restaurant for caretakers (Let’s Eat / Nyam Nyam) was opened
• Peuan Peuan (Thailand):
  • The vocational training restaurant Khanun was opened
ChildSafe Agents / ChildSafe Communities

- A new structure / system for the ChildSafe Agents project was created
- There was a 570% increase in ChildSafe Hotline cases relating to orphanage tourism, alternative care and “voluntourism” between 2014/16. The Citizen campaign was developed further for Thailand, Laos and Indonesia. ChildSafe Thailand launched and introduced their new mascot, Pook Loox
- 229 businesses around the world are now engaging with the Movement – that’s 61% up on 2015

Alternative Care and work with Residential Care Institutions (Orphanages)

- The work to support the Cambodian Government with its objective of reduce the number of children in Residential Care Institutions (RCI) continued – the Friends Programs in Cambodia supported the Cambodian Government (in collaboration with 3PC) with the process of closure and transition of RCIs and supported the family reintegration of children.
- 168 children from 12 orphanages were reintegrated in joint work with the DoSAVY
- Another 254 were reintegrated in a family setting from Transitional Homes and the streets

Friends Siem Reap (Kaliyan Mith SR):

Highlights:
- The vocational training beauty salon, Phka Kravan, was relocated and re-opened at the Kaliyan Mith River Centre in July;
- The first vocational training restaurant for care takers, Nyam Nyam, was opened in August;
- The Futures Office, providing specialized employment and microenterprise support to young people and caretakers was launched in August;
- The Motorcycle training garage was relocated in September;

Friends Chom Chao (Kaliyan Mith CC):

Highlights:
- 85 children were reintegrated to public school and supported to remain in school in 2016 (only 5% dropped out)
- 10 youth were placed in apprenticeships including automobile mechanic, motorbike mechanic, sewing machine mechanic and tailoring
- With an increase in life skills training and income generation (14 Family members were supported for self-employment), more parents are now able to take care of their children’s study, health and hygiene
- 41 ChildSafe Agents were identified, trained and are now able to share information related to child protection and the services of the ChildSafe Hotline

Challenges:
- The children’s community and family environment (alcohol/drugs and gambling) discourage them attending school and learning at home.
- Some school teachers continue to charge extra money to the children to attend classes, which also prevents poor children to attend school.
- Families need income to pay back debts or for daily expenses: when a young person is learning or in apprenticeship the family income decreases and the family cannot meet their own needs. Therefore family Case Management needs to be improved.
- Some families move away, some migrate (Khmer-Thai border, Vietnam) and do not leave any information about the move and their whereabouts.

Friends Chom Chao (Kaliyan Mith CC):

Challenges:
- Funding gaps and cash flow issues impacted all activities and services: services in prison were scaled back, teams were restructured;
- The challenge in finding long term placement for children with disabilities and health issues in long term care continued to be acute.

1413
Mith Samlanh

Highlights:
- MoU’s were signed with the Ministry of Labor and Vocational Training in collaboration with Friends-International, and with the Ministry of Health
- Employment:
  - The Futures Office was opened at the Training Center (leading to a full restructuring of the teams and case management system at the Training Center)
  - Futures on the Move (providing mobile services directly to the communities) was established
  - Job readiness training was established in the CC2 and Kandal prisons
- Vocational Training:
  - The mobile electricity business was established
  - A new NailBar Vocational Training was established in the CC2 prison (for women)
  - Two new alcohol support groups were started (in Meancheay and Chbar Ampov zones)
- Services to young sex workers (including MSM) were expanded with the refurbishment of the Mobile Night Bus, and longer hours of operations from 6-11pm, 5 days a week.
- HTC testing was introduced in all Mith Samlanh centers.

Challenges:
- The Board was not fully operational following the departure of the Chairperson and there were difficulties in identifying new members.
- Financial difficulties: as a consequence of funding restrictions and cash flow issues, some programs were closed or restructured: the Andong program (including the Vocational Training Sewing shop, the NailBar Training Shop), the Talhnmao motorcycle repair shop, 40 staff were terminated, the number of Transitional Homes was reduced to one only, the capacity of the Green House Detoxification Center was reduced (5 beneficiaries at a time), support classes and remedial classes in communities (Meancheay, Talhnmao and Andong) were closed, Camp Sabay Sabay (weekend house and camp for children living on the streets) was closed, drop-in centers were moved to cheaper locations, and the Home Based Program was closed and reconfigured.

Friends Laos (Peuan Mit)

Highlights:
- A Health & Safety Risk Register was created for all the projects and a safety upgrade was carried out at the Transitional Home;
- School Reintegration was increased;
- The ChildSafe Program saw a rapid expansion, including in Luang Prabang (where the Program is limited because of MoU problems);
- The collaboration with the Ministry of Social Welfare continues to be strong and two Sharing Meetings were co-organized with all stakeholders.

Challenges:
- The Training Restaurant Makphet continued to face issues with income, high rent, location, contract duration… alternatives are being sought;
- The MoU for Luang Prabang is still pending and now is being integrated into a new global MoU to be signed in 2018;
- Despite strong relations with the Government, there still is no real liaison person for the Program
Friends Thailand (Peuan Peuan)

Highlights:
- ChildSafe: the Citizen Campaign was launched with a new mascot (Pook Look) and reached an estimated 3,000,000 persons through local media coverage;
- Child Protection Policy (CPP): the training in Government shelters continued - 649 staff were trained on CPP in 17 shelters;
- The new training restaurant Khanun was opened after long delays due to unforeseen refurbishments and staffing issues;
- A Non-Formal Education toolkit was developed with the Department of Children and Youth and dissemination in community started;
- An MoU was signed with the General Department of Social Development & Welfare relating to the Begging Act

Challenges:
- Funding: some funding gaps were not resolved, putting stress on the Program;
- Due to various issues negatively affecting the teams and the Program, the Program Management was terminated which in turn slowed some activities;
- Friends Thailand remains a very small team operating in a very large city, which is stretching the team to capacity;
- Despite good collaboration on the field, the Bangkok Metropolitan Authority is not comfortable with entering a formal collaboration agreement at this time.

Friends Indonesia (Teman Baik)

Highlights:
- Despite still being very small, the team achieved some very strong results and impact;
- Employment: the team continued to have very good employment results (employment and self-employment) and developed new initiatives, including supporting beneficiaries to develop joint businesses;
- The Program has managed to have a strong involvement of society members in its activities (from NFE activities, to recreational activities and helping in data collections or providing spaces for activities);
- Collaboration with the local authorities is strong, with events organized with and supported by the Government (providing administrative support/facilities);
- Children's Forums were established in the communities;
- The team managed to effectively assist children in conflict with the law.

Challenges:
- The work is expanding geographically, now covering areas outside of Jakarta province as the team needs to follow children and identify families that often live far away;
- In some areas, because of the intense streets clean-up by the police, the street-based beneficiaries are now more scattered.
To develop a dynamic and internationally recognized global alliance of organizations aiming at quality, sustainability, replication and high impact for marginalized children and youth.

In Cambodia, the ChildSafe Alliance is supporting and coordinating a specific partnership project in collaboration with the Ministry of Social Affairs (MoSVY) and UNICEF: the Partnership Program for the Protection of Children (3PC).

**ASTONISHING!**  
5,858,049 services delivered by Alliance partners in 2016!!!

**S’COOL!**  
In 2016 ChildSafe Alliance supported 2,192 children to integrate into Public School, and supported 10,932 to remain in school—fantastic!!!
Coordination:

- 3PC-Cambodia: Phase 3 was launched:
  - 3PC is now integrated with the Government National Plan with a special focus on reducing the number of children living in Residential Care Institutions (RCI), and the various partners were very active in supporting both the reintegration of children from RCI and supporting RCI to evolve their models to Community Centers.
  - The Partnership and collaboration was further reinforced:
  - 8 Specialist Groups including Online Safety and Alternative Care are now in place with concrete results in term of implementation
  - Coordination was reinforced among Implementing Partners with quarterly Director meetings

3PC Cambodia

Partnership of 9 NGO Partners in 5 Provinces and 6 Technical Partners and 40 referral partners
Coordinated by FI, under the auspices of the Ministry of Social Affairs and the Technical and financial support from UNICEF

3PC aims at:
  - Strengthening the child protection systems
  - Enhancing the civil societies' organizational capacities
  - Improving the coordination among CSOs
  - Improving the coordination with and contributing to Government initiatives

Migration project (ChildSafe Passage)

A joint project was started in Poipet to respond to the increased number of children returned by the Thai police on the border: a ChildSafe Drop-In Center was opened as a collaboration between 3 partners (Damnoch Toek, Krousar Thmey both on the Cambodian side, and Peuan Peuan on the Thai side)

Employment

The Futures Office project was designed collaboratively between Friends-International and M’lop Tapang in Cambodia

System Building

Friends-International with the support of 3PC initiated a Government to Government (G2G) collaboration between Thailand and Cambodia to develop a system to respond to the sustainable repatriation of migrant children. The proposed system was submitted and a series of discussions are taking place for its implementation;

Capacity building / Field development

Trainings were provided on a regular basis: 82 training sessions/exposure visits were provided.

Sharing of good practices / Replication

- ChildSafe is being replicated among Thailand partners (UL+TLSDF) and in Cambodia;
- An agreement was signed with a new partner in Kuala Lumpur, Malaysia, to initiate a Futures Office;
- The Cambodian Alternative Care model was presented to partners and donors in Thailand and is being piloted.

Sharing of good practices / Replication

- Alternative Care: the collaboration with GAC/FOF with the support of UNICEF and USAID was continued;
- Better Care Network
- Apprentis d’Auteuil (AdA): 3PC is linking with the AdA network in Africa (a workshop in Congo is being organized) and is discussing collaboration in Asia;
- An agreement was signed with ISS to support their missing children investigations.

Impact of the Partnership

- Rebranding ChildSafe Alliance finalized and publicized
- 95,451 individual children / youth and caretakers were reached, which is stable from 2015

IT WORKS!

501 Youth placed in employment by FI programs in 2016...

1035 Across the ChildSafe Alliance!!!

GOING BACK!

In 2016, ChildSafe Alliance re-integrated 2,799 children/youth into families, or independent living!!
To involve local and international communities in protecting marginalized urban children and youth from all forms of abuse.

**AMAZING!**
ChildSafe Campaigns Reached Over 9.5 Million People in 2016!!!

<table>
<thead>
<tr>
<th>Partner Businesses All Countries</th>
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<tbody>
<tr>
<td><strong>Business Type</strong></td>
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<tr>
<td>Hotel</td>
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<td>Travel Agency</td>
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<td>Restaurant</td>
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<td>Construction Company</td>
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<tr>
<td>School/University</td>
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<tr>
<td>Other</td>
</tr>
<tr>
<td><strong>Total</strong></td>
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**ChildSafe Agents**
- The responsibility of the ChildSafe Agents was reviewed and their role in supporting the Outreach teams was reinforced to become more active, working in closer collaboration with the teams and improving their capacity to protect children and to provide information to community people and travelers.
- This led to a change in the ways the Outreach teams need to work and their structure.

**ChildSafe Campaigns**
- The Thai Citizen campaign was launched with a new mascot (Pook Look).
- The impact and reach of the 2 campaigns “Children Are Not Tourist Attractions” and “Don’t Create More Orphans” were studied and measured and their expansion is being developed.

**Brand**
- The ChildSafe Movement’s global visibility/recognition among the tourism industry continued to increase with more participation in international Networks/Conferences, including:
  - UNWTO
  - WTM
  - Mekong Tourism Forum
  - Responsible Travel Activism
  - Madrid International Tourism Trade Fair (FITUR / IFEMA)
- ChildSafe Movement also joined some global partnerships
- The ChildSafe Movement received a series of Awards including:
  - Gold Award Winner in the ‘Best Responsible Tourism Campaign’ category at the 2016 World Responsible Tourism Awards at WTM London
  - 12th UNWTO Award for Innovation in Non-Governmental Organizations (2015)

**ChildSafe Businesses**
- The new Certification process was enhanced and the difference between ChildSafe Supporter and ChildSafe Certified companies was clarified.
- The certification process was initiated with 17 companies
- Advocacy towards Schools and Universities (including the International Baccalaureate system) was increased

**Capacity Building**
A series of trainings were carried out for the Implementing Partners’ teams to further improve their capacities.
To ensure that Friends-International is financially sustainable to reduce donor-dependency through the development of social business models.
**TREE: Training Restaurants for Employment and Entrepreneurship**

- 4 training restaurants were in set-up phase and opened in 2016, including Khanun in Bangkok

**Friends’N’Stuff**

- 3 Friends’N’Stuff shops were closed due to insufficient income and are being re-assessed
- A large part of the Home Based Training was reduced in order to be re-organized and re-structured

**Vocational Training Businesses**

- Some Vocational Training Businesses had to shut down for lack of funding as they were not yet sustainable (Nail Bar, screen printing, motorcycle shop...) and students were integrated into other similar existing businesses

**New Models and Approaches**

- The Product portfolio was streamlined and improved, production planning and processes reviewed and adjusted
- Collaboration with FOSSIL (Hong Kong) started focusing on sales outlets (merchandizing and customer orientation) and product development
- A new project “Let’s Eat!” was piloted for replication in Siem Reap

**Let’s Eat:**

To respond to the specific needs of caretakers and especially mothers, who need quick training and immediate income, Friends-International started an innovative income generating training programs: the Let’s Eat Restaurants.

Let’s Eat Restaurants are small local training restaurants serving a limited number of dishes. This allows for:

- Very short training for mothers who have limited time available for training;
- Caretakers can rapidly start their own business or start another Let’s Eat Restaurant and make an income;
- Let’s Eat restaurants are cheap to start and run, and are easily sustainable since their running costs are very low;
- When mothers start their own Let’s Eat Restaurant, they are asked, in exchange for the brand and technical support, to train other mothers, which allows us to train and place more and more people at limited cost.

**Team**

- Restructuring of the FSB team: the team was reorganized around 3 main specialties: product marketing, food and vocational training business
- However, the team experienced a high turn-over that was disruptive to local operations;
- In addition, many vacant positions were not filled due to funding gaps.
Reach
- Total reach: 14.4 million persons
- 19% increase from 2015 in reach of FI channels alone (from 1.5M to 1.85M)
- We directly presented our work face-to-face with 675 individuals from the education, Government, NGO & tourism sectors
- We facilitated 84 coverages of FI’s work across major global communications channels

Quality
- The Friends-International website was entirely redesigned and refreshed
- The rebranding of the ChildSafe Movement was finalized

Communications
- The Friends-International website was entirely redesigned and refreshed
- The rebranding of the ChildSafe Movement was finalized

Talent / Human Resources
- The financial situation meant Friends-International experienced a global reduction in staff numbers of 16% (from 624 to 537), with MS having major cuts (63 less staff);
- Resignations dropped from 118 to 101, however, due to the financial situation, more staff contracts had to be terminated (from 31 to 88, with MS having 61 alone);
- There was therefore also a reduction in recruitments (93 recruitments against 168 in 2015)
- ChildSafe Migration Thailand-Cambodia repatriation survey completed and disseminated
- Results Framework for 3PC 2017 developed and finalized in collaboration with UNICEF
- Results Framework for 18-month orphanage donor behavior change initiative developed and finalized in collaboration with Families are Stronger Together
- Launched formative research for orphanage donor behavior change initiative
- Conducted process assessment for 4 alcohol support groups run by Mith Samlanh
- Developed a digital platform to track information on zone activities at Mith Samlanh
- Supported survey design for:
  - child protection policy training in government shelters in Thailand,
  - migration outcomes harvesting in Thailand,
  - small businesses at Aranyaprathet,
  - self employment at Mith Samlanh
- 13 ChildSafe Alliance / 3PC / TREE partners supported to strengthen financial systems and management;
- 2016 Audited Financial Statement and Annual Financial Report on Fi Website;
- Total income decreased by 3% to $7,263,325;
- Sales revenue increased by 9% to $2,871.085 and net profit increased by 61% to $313,297;
- Financial sustainability increased to 40% (from 36%)
- Administrative costs remained stable at 4%
**Impact:**
- 15 major funding renewals were secured;
- 15 new funding partnerships were secured (5 corporates);
- Online Giving: saw a good increase this year thanks to a campaign early in the year;
- Financial sustainability of Programs increased to 40% (from 36%)

**Quality:**
- Strong focus was put on the internal improvements to the team (strategy development/donor pipeline, ways of working across FI programs) to increase relationship-building with donors and FI staff;
- The team was reinforced with a new internal organization enabling a stronger specialization and knowledge of Programs;
- Prospect identification: over 100 new potential donors matching FI programming.

**Arrivals:**
At FI everything we do is focused on children, so of course we get very excited when we hear of new arrivals into the FI family!

So huge congratulations to the following staff members who became mums and dads during 2016, and a big FI welcome to their little ones!

Channab Mao, Dina Ek, Kimnan Chea, Laurence De Tricaud, Rothanak Tep, San Soum, Sithat Sem, Srey Len Kong, Sreymon Huy, Trey Bun, Visithyro Chea, Vuthy Reth

**Departures:**
It’s always a little sad when we say farewell to colleagues, and in 2016 we said thanks and “au revoir” to the following amazing people who made such a fabulous contribution to our work!

Andy Kamdy Picrie Lam, Bryony Walsh, Cecilia Belier, Celine Trublin, Chad Klyne, Chanras Hou, Daniel Astbury, Geoff Rehier, Ing Oarom, Ivan Brand, James Farley, Jennifer Smith, Jerome Trastour, Kok Pheang, Lisa Finch, Mak Sodavay, Phoebe Worthington, Rosemary Taing, Se Nong, Somphors Khorn, Sophie Tra Prian, Sophy Nov, Sothiroth Thet, Taing Sovansatya, Vey Suong
Thank you to all our donors and friends who made our work possible in 2016 (in alphabetical order):

A
Advance Construction (Cambodia) Co., Ltd
Ayana Journeys
Anita Mathur
Andreas Papazian
Angkor Hospital for Children
Aide et Action In Lao
Allan Murray Jones
Amadeus Asia
ANZ Women’s Group
Arab Gulf Program for Development Association AMIES
Australia Embassy in Laos

B
Brett Seychell
Bedindocha School
Bophana Audiovisual Resource Center
Bank of America Merrill Lynch (via CAF)

C
Claridon Group Limited
C Rights
Child and Family Welfare Division
Cambodian Children Support Foundation
Caritas Australia
CLSA Chairman’s Trust
Columbia University
Comic Relief
CosmoQueen

D
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Department of Children and Youth (Thailand)
Dan Church Aid
Deutsche Bank

E
Eco soap bank
EXO Travel
Enfants & Development (VN)
EPIC Foundation
European Union

F
Firetree Foundation
Fondation De l’Orangerie
Frankfurt Opera
Friends Deutschland
Friends France
Friend Switzerland

G
Group Asia
Gary Stafford
Geneva Canton
Gaeia Foundation
Global Fund to Fight AIDS, Tuberculosis and Malaria
Global Development Group

H
HSBC (The Hongkong & Shanghai Banking Corporation Limited

I
IKANO
Intermarche
Intrepid Foundation
Intrepid Travel

J
Jim Mizerski
Jop Westerweel School
Juniclar Foundation
Kate Templeton

K
Kwansei Gakuin University Yen Kadoorie Foundation

L
La Chaîne de l’Espoir

M
Mrs and Mr Thirier
Mr Jeanou Morfau
Mediamix SA
M Foundation
Ms. Sovia Wripowiro
Mamma Shop
Mith Samlanh

N
Navutu Dreams
Naga Earth

O
One Plantation
Orr Family Foundation

P
People in Need Cambodia
Phu Bia Mining
Phumvet Shelter
Paul Newfield
Philanthropy Advisors
PT. Gunung Sewu Kencana

R
Riverview Children’s Foundation

S
Samsara Villa Hotel
Stories 4 strength
Save the Children
Secours Catholique/Caritas France
SGS Company - Switzerland
Silver Lining
Sipar AFD
Skoll Foundation
Small Step
Spellbrook Foundation
St Paul’s United Church of Christ
Swiss Philanthropy Foundation SPF
Symphasis Foundation

T
Terre Des Hommes Netherlands
Tesco Charity Trust
The Australian Embassy (DFAT-Aid)
The US Embassy (Lao)
The Mercury Phoenix Trust
Tides Foundation/ Tom Sargent

U
UNICEF Cambodia
UNICEF Thailand

W
Weyerhaeuser Family Foundation
WISE
Work Together Foundation
World Childhood Foundation
88bikes

And last but not least, to all our wonderful individual donors who give through PayPal and other channels, our amazing volunteers who give their time to supporting Friends, our partners and our customers!

If we have forgotten anyone, we apologize, you are all so important to us!